



# GOSHEN FIRE DEPARTMENT

2020 ANNUAL ACTIVITY REPORT



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## Message from the Chief



It is my pleasure to present our Goshen Fire Department year-end report for 2020. In a year that presented us with never before seen challenges. The individual efforts of our staff can never be captured in its entirety; this report does provide you an overview for the Goshen Fire Department's activity in 2020.

As we responded to calls for service in a COVID-19 environment, our responses dropped 30-40% for a short time but we ended 2020 with 4,527 calls for service....219 calls shy of our 2019 record of 4746 calls for service. We continue to work with the Goshen Utilities Department and we are adjusting our practices at GFD to help us attain an ISO rating of 2.

Our COVID-19 response for this year has been focused on our citizens we serve, safety and health of our GFD staff and also focused on partnering with the county for response as a whole through participation in the Elkhart County Incident Management Team. Our GFD medical response for COVID-19 changed dramatically as the Center for Disease Control (CDC) recommendations were received throughout the year. These recommendations which early on seemed to change daily as we learned more about the virus, made protecting our staff our highest priority. We currently are responding to each call for service in full PPE which is; protective eye wear, mask, gown and gloves. As we dealt with rapidly changing CDC algorithms internally not only for patient care but for quarantining and isolation of staff; I need to commend and sincerely thank our Goshen Fire Department staff. There were truly days that were confusing and frustrating; through it all they have continued to professionally respond and compassionately care for our citizens. We have gotten used to our "new" normal, inserting COVID-19 response needs into our daily routine.

With the approval and support of Mayor Stutsman, GFD supported the Elkhart County Incident Management Team with specially trained staff in the areas of logistics and planning from March until approximately the end of June. The incident management team helped to coordinate PPE needs for all of public safety, long term care facilities, homeless populations, hospitals and governmental agencies.

The new 800 MHz radio system for the county went live in November and we are working through new protocols and radio discipline for our fire and EMS activities. This new system provides the newest technology and better in building coverage for all of Elkhart County.

Credit for this report should go to Assistant Chief Mike Happer, who does an outstanding job of coordinating our reporting groups for your review. In 2021 we will take on new challenges in a professional manner all while providing dedicated care and protection for the citizens we serve.

*Dan Sink*

Chief of the Department



## Goshen Fire Department Mission Statement

*Our mission is to provide a positive workplace with continual training and adequate equipment so that we may give our customers the very best service possible. The importance of our service; fire suppression, rescue, prevention and investigation, paramedic ambulance service, and public education: compels us to perform our duties in a sincere, skillful, dedicated and professional manner.*

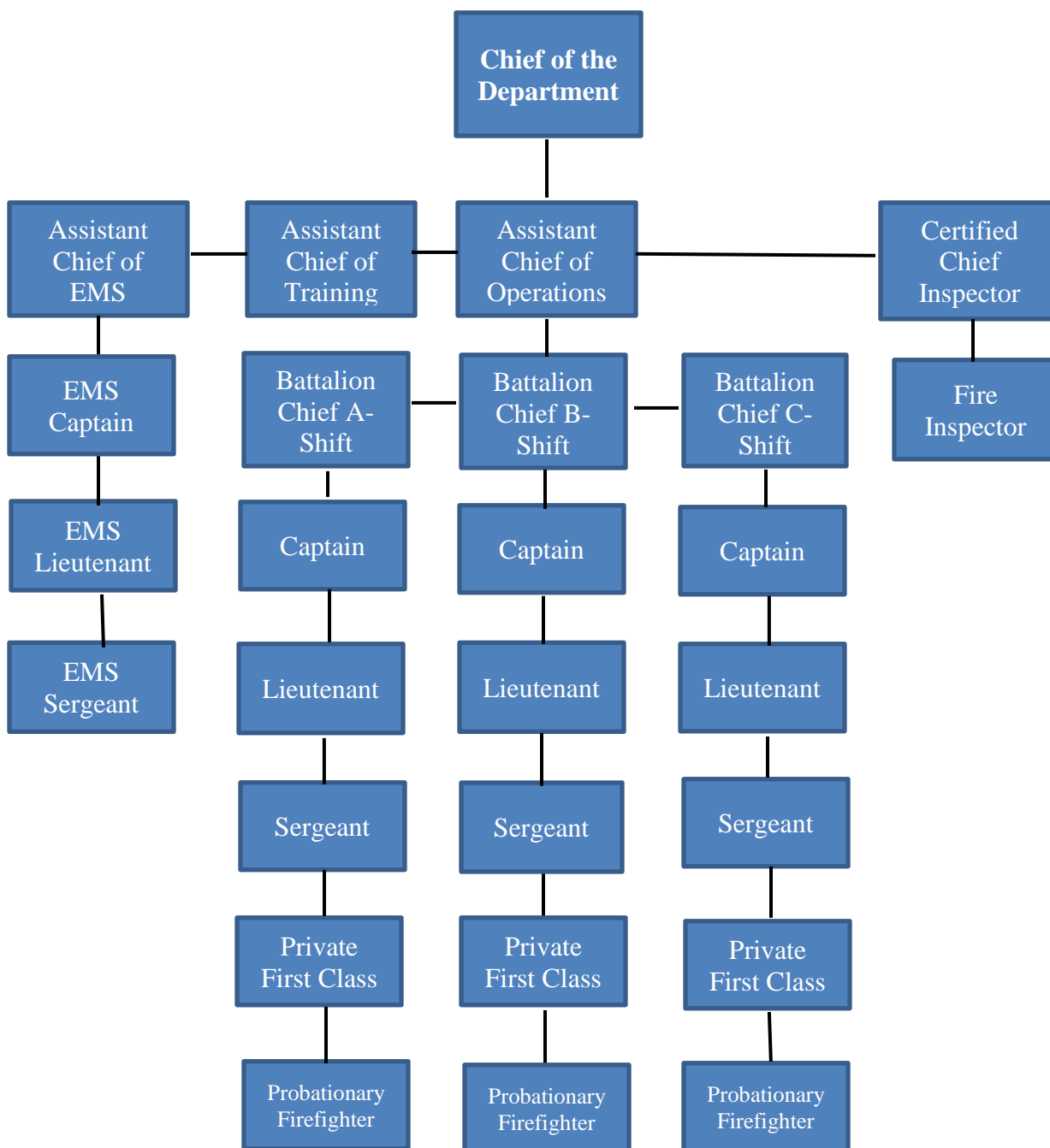
## Goshen Firefighter Oath of Office

*I do solemnly affirm that I will support the constitution of the United States and the constitution of the State of Indiana and that I will faithfully and impartially discharge my duties as firefighter on the Goshen Fire Department according to the law and to the best of my ability, so help me God.*



# Goshen Fire Department

## Organization Chart



**Overview:**

The Goshen Fire Department responded to 4,527 calls for service in 2020, an 4.9% decrease from 2019. Average response time for the first arriving unit on emergency calls from our dispatch to arrival on scene, was 4 minutes and 47 seconds.

The annual dollar loss from investigated fires was estimated at \$886,265 up from \$884,505 in 2019. The percent of property value saved in structures fires during 2020 was 94% compared to 98% in 2019.

The total dollar amount of property saved in 2020 was \$14,561,835.

## Operations

### ➤ Suppression – Assistant Chief of Operations Mike Happer

In Table #1, shows the types of calls for service, overtime hours, average response times, estimated fire loss/property value, percent of property saved and average calls per day.

In Table #2, illustrates the type of emergencies that the fire department responded to during 2019. Furthermore, the type of call is indicated by month.

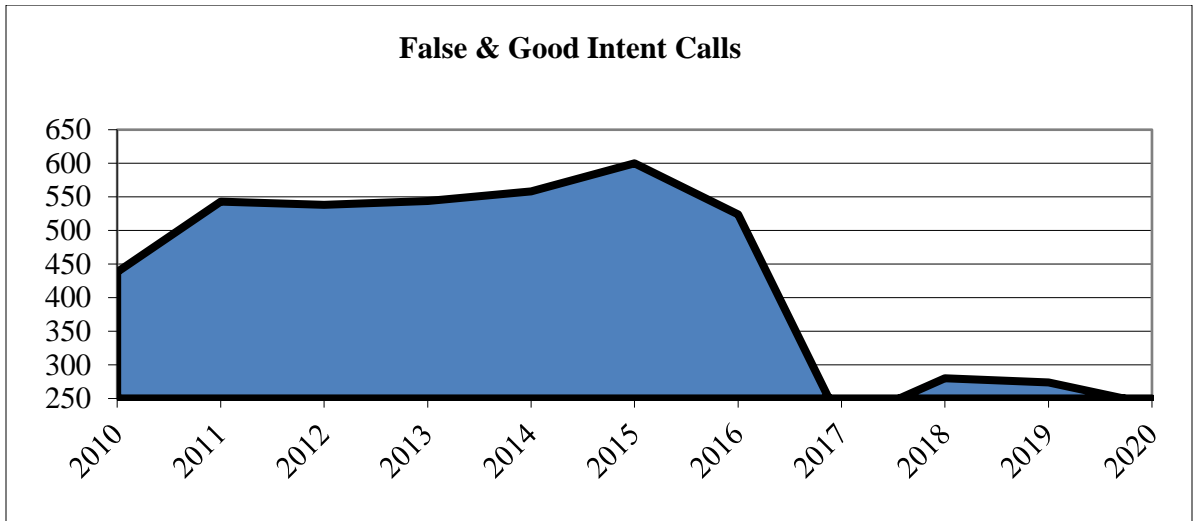
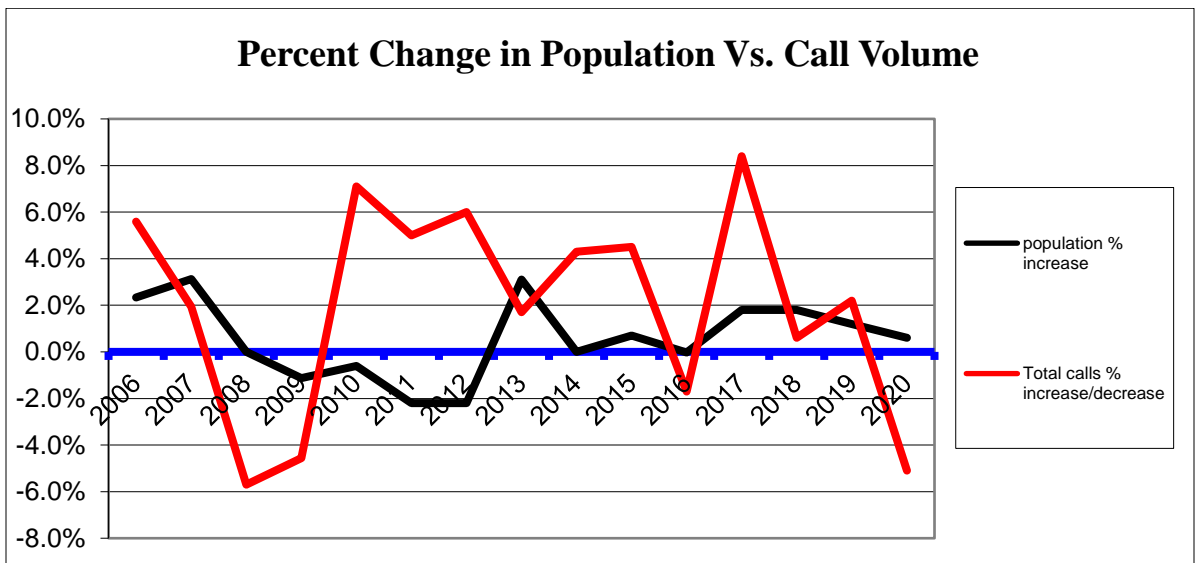
Table #1	2017	2018	2019	2020	Diff from last year
Estimated Population	33,000	33,600	34,000	34,217	217
Total Calls	4,610	4638	4746	4527	219 Less
EMS Patients	4,056	3856	3970	3893	77 Less
EMS Assist Calls	2,350	2132	2290	2072	18 Less
Fire/Hazardous Conditions	59	63	51	76	25
Vehicle Fire	16	10	14	17	3
False Alarms	212	280	275	241	34 Less
Overtime Hours	6,605	3844	3834	2974	860 Less
Average Response Time	5:25	5:09	5:05	4:47	0:23 Less
Value of Property	\$22,458,554	\$19,863,550	\$43,674,950	\$14,561,835	\$29,113,115
Value of Fire Loss	\$2,687,403	\$542,805	\$884,505	\$886,265	1760
Percentage of Property Saved	88%	97%	98%	94%	-4% Less
Calls Per Day	12.6	12.7	12.9	12.4	-0.5 Less

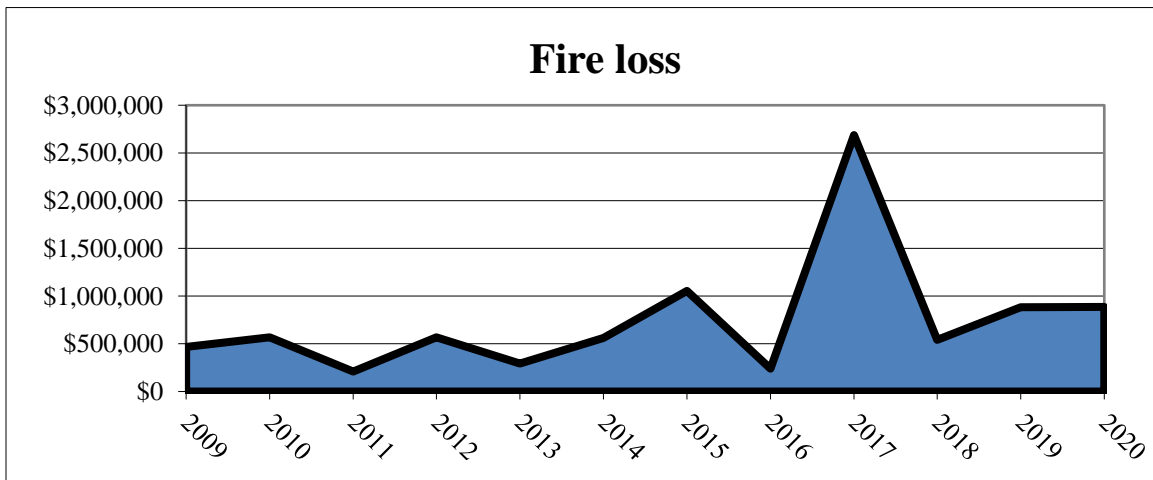
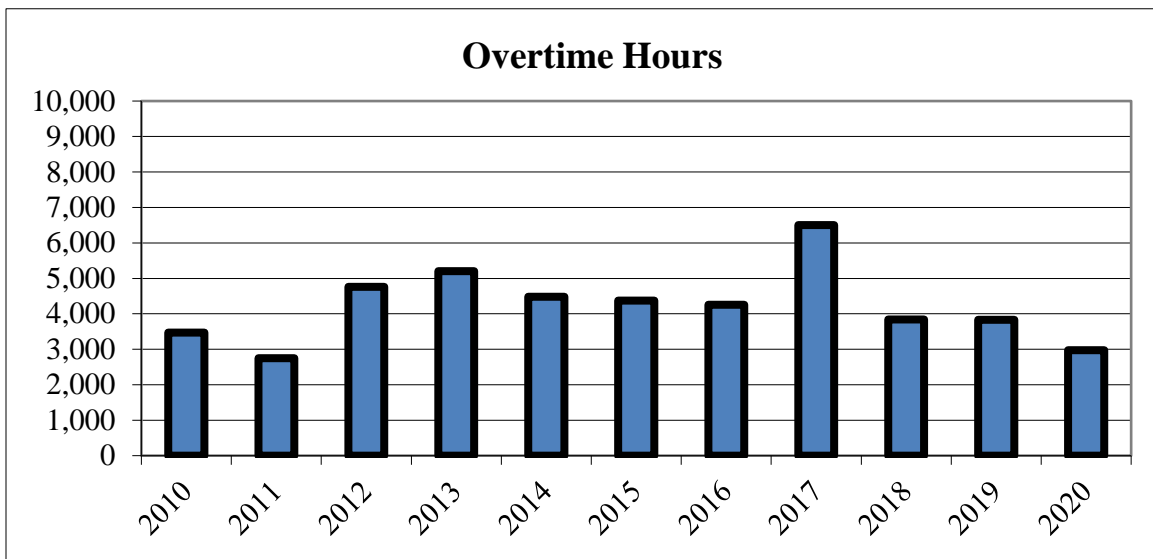
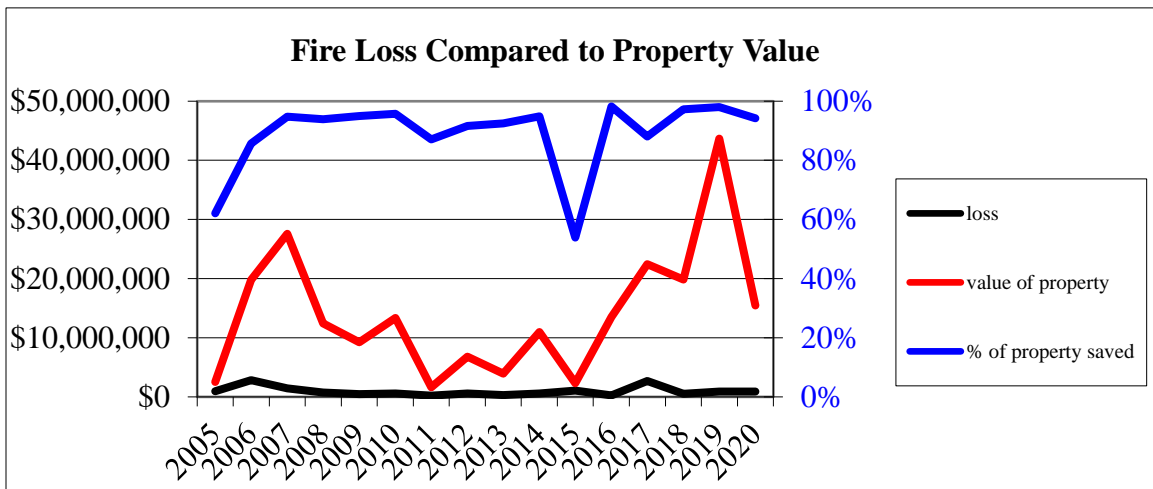
Table #2	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Motor Vehicle Crash	11	6	8	8	14	15	20	20	18	22	18	14	274
Vehicle Extrication	0	0	1	0	1	0	0	0	0	1	0	0	3
Medical Calls	286	274	242	205	240	286	282	275	271	365	366	329	3421
Fire Alarms	23	22	19	15	20	20	24	26	16	23	12	21	241
Cancelled Enroute Calls	20	21	30	15	24	22	29	22	25	18	28	20	274
Structure Fire	2	1	0	2	5	5	3	1	5	3	3	3	33
Rubbish Fire	1	0	2	2	7	6	2	7	3	0	4	0	38
Vehicle Fire	0	1	1	1	1	1	2	1	1	3	1	4	17
Natural Gas Leak	1	2	4	3	3	1	2	3	6	2	2	2	31
CO Incident	2	1	1	3	0	0	2	1	2	1	0	3	16
Service Calls	6	2	11	7	2	7	4	7	9	29	10	4	98



2019 Manpower			
Daily Staffing Level	Total Days of Year	Average Days Per Month	% of Year
13	98	8.2	27%
14	92	7.7	25%
15	75	6.3	21%
16	129	4.8	35%
17	26	2.2	7%
18	17	1.4	5%

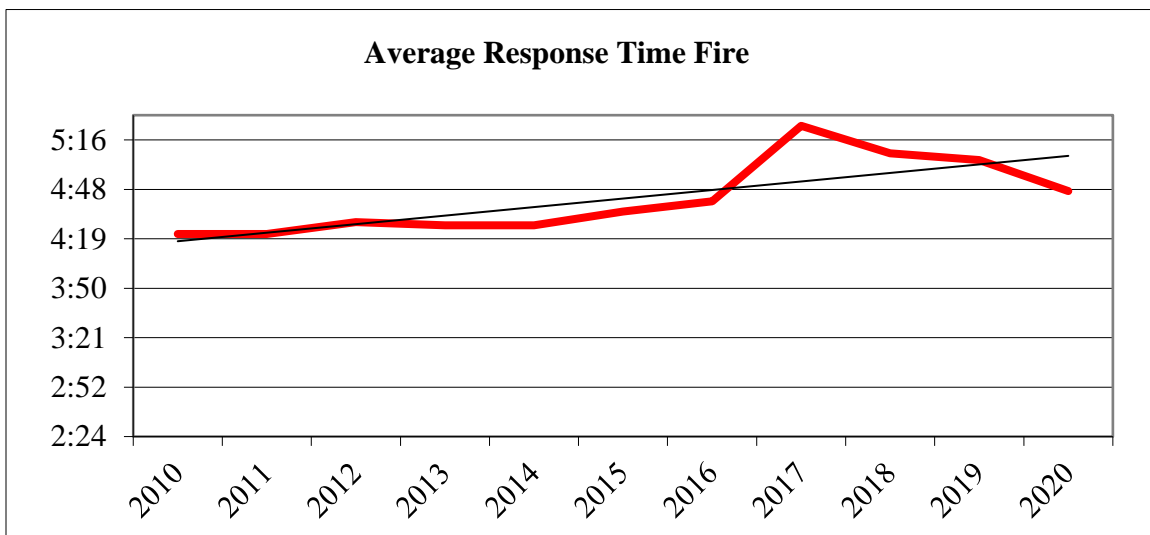
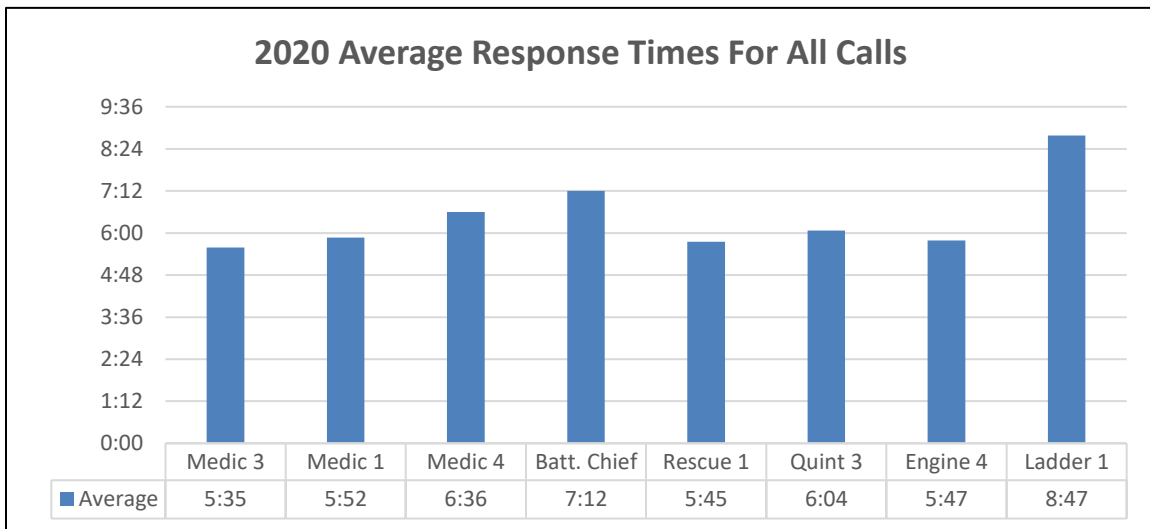
The percentages represent days in which personnel are at the station for a full 24-hour shift, this does not count personnel working partial days due to TC, classes, etc. (This only counts for 11 months)

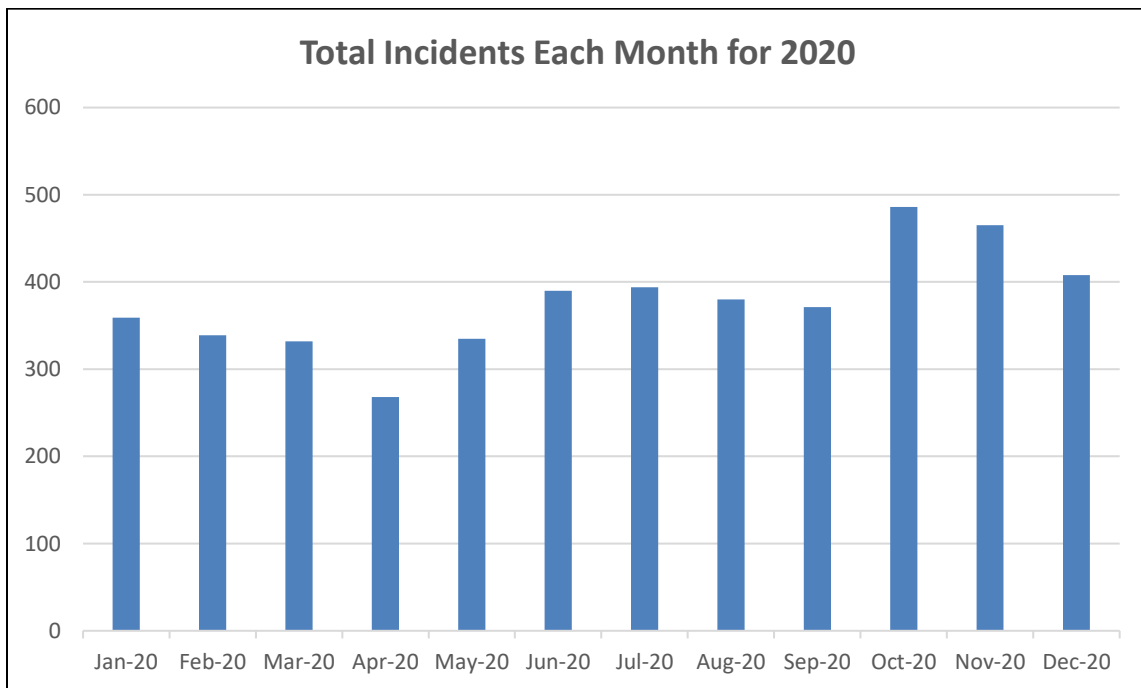
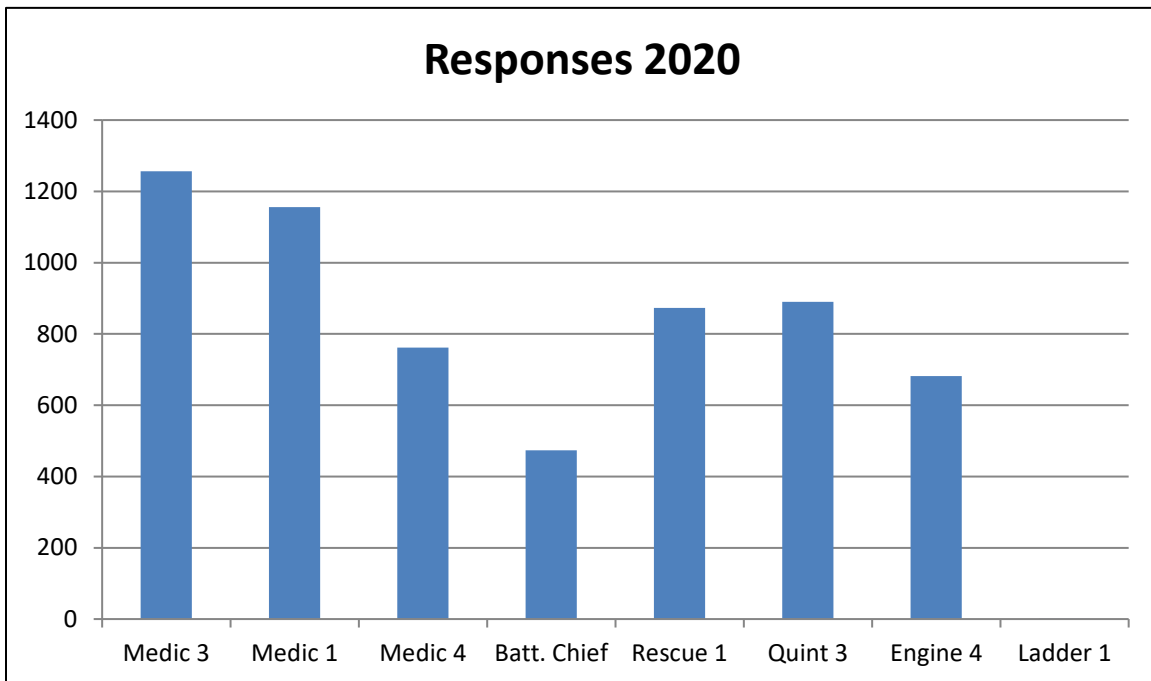


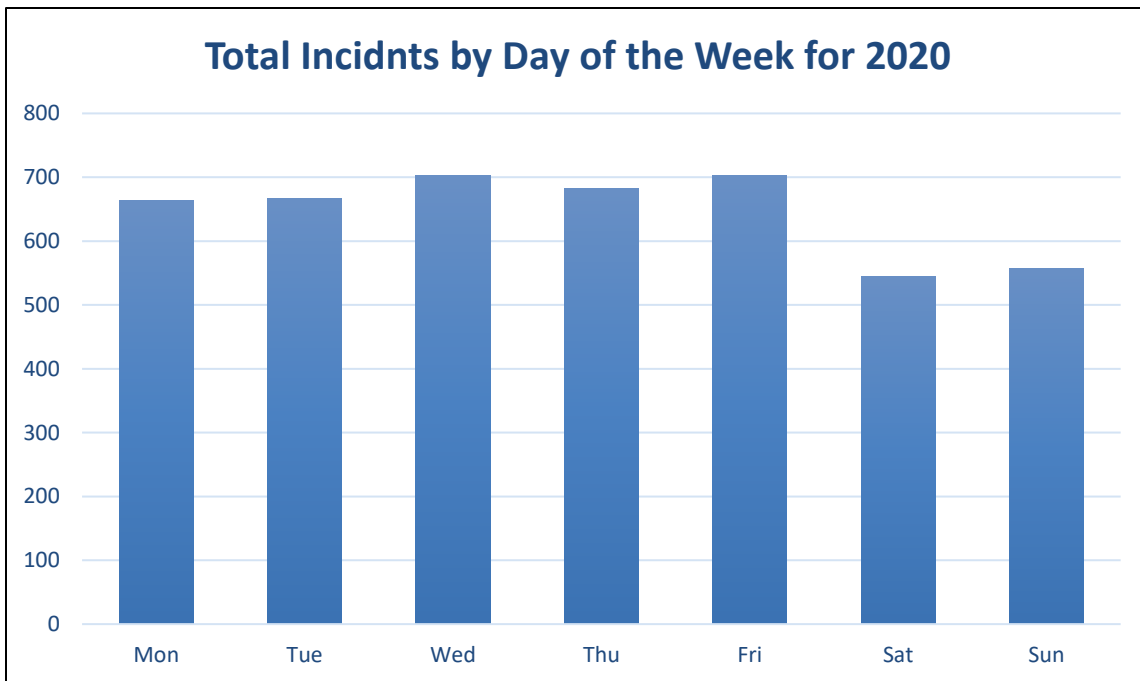
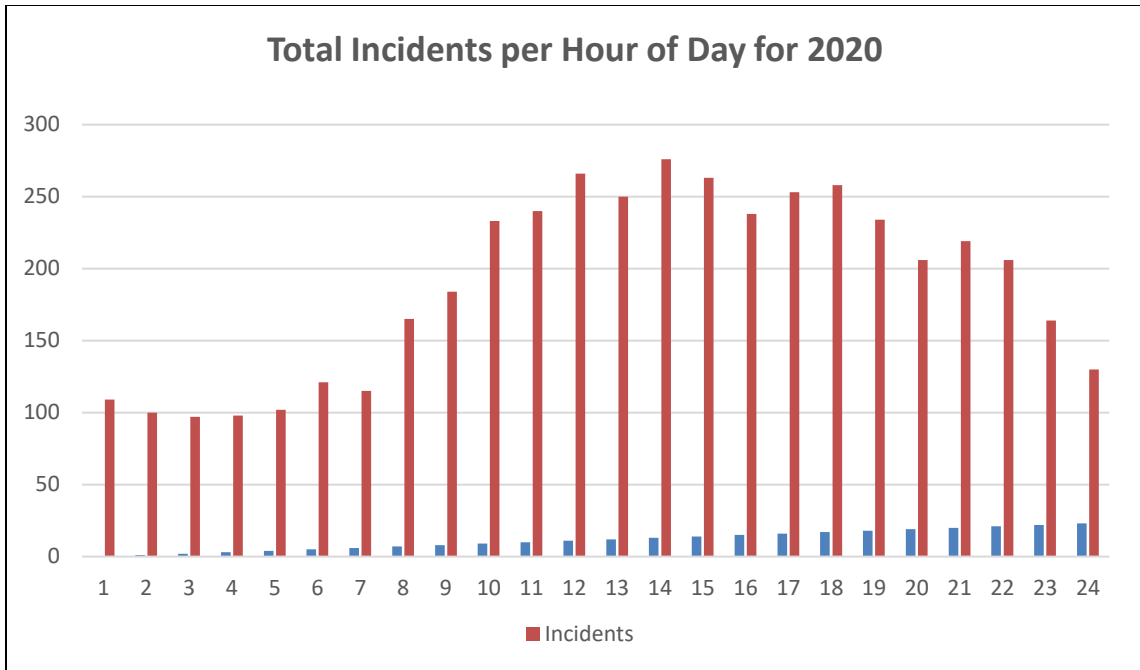


RESPONSE TIME BREAKDOWN FOR 2020		
Mutual Aid Provided to Townships		
Average Response Time from Dispatch to Arrival at Scene: 11 min 39 sec		
Average Response Time from Our Dispatch to Arrival at Scene for EMS Emergent Calls (Primary Units Only)		
Central Station:	5 min 40 sec	
Station 3:	5 min 38 sec	
Station 4:	6 min 26 sec	
Average Response Time from Our Dispatch to Arrival at Scene for FIRE Emergent Calls (Primary Units Only)		
Central Station:	5 min 57 sec	
Station 3:	6 min 43 sec	
Station 4:	6 min 29 sec	
All Unit`s Response Times for Every Call		
Average Response Time from Dispatch to Going En-route: 2 min 55 sec		
First Arriving Unit`s Response Time for Every Call		
Average Response Time from Dispatch to Going En-route: 2 min 26 sec		
First Arriving Unit on Structure Fires		
Average Response Time from Dispatch to Arrival at Scene: 3 min 56 sec		
Apparatus Average Response Times for EMS Calls (No mutual aid and emergent calls only)		
Apparatus Name	Dispatch Time to En-route	Dispatch Time to Arrival @ Scene
B9	4 min 22 sec	7 min 30 sec
921	2 min 39 sec	5 min 43 sec
923	2 min 16 sec	5 min 56 sec
924	2 min 16 sec	6 min 27 sec
925	2 min 16 sec	6 min 10 sec
961	2 min 51 sec	5 min 52 sec
944	1 min 53 sec	5 min 30 sec
945	2 min 39 sec	5 min 25 sec
993	2 min 32 sec	5 min 32 sec

Apparatus Average Response Times for <b>FIRE</b> Calls (No mutual aid and emergent calls only)		
Apparatus Name	Dispatch Time to En-route	Dispatch Time to Arrival @ Scene
<b>B9</b>	<b>2 min 11 sec</b>	<b>6 min 07 sec</b>
<b>921</b>	<b>2 min 43 sec</b>	<b>5 min 48 sec</b>
<b>923</b>	<b>2 min 43 sec</b>	<b>7 min 17 sec</b>
<b>924</b>	<b>2 min 54 sec</b>	<b>7 min 04 sec</b>
<b>925</b>	<b>2 min 46 sec</b>	<b>6 min 30 sec</b>
<b>961</b>	<b>2 min 27 sec</b>	<b>5 min 41 sec</b>
<b>944</b>	<b>2 min 16 sec</b>	<b>6 min 28 sec</b>
<b>945</b>	<b>2 min 27 sec</b>	<b>5 min 50 sec</b>
<b>993</b>	<b>2 min 35 sec</b>	<b>6 min 30 sec</b>







➤ **Emergency Medical Services** – *Asst. Chief Bruce Nethercutt & Asst. Chief Merv Miller*

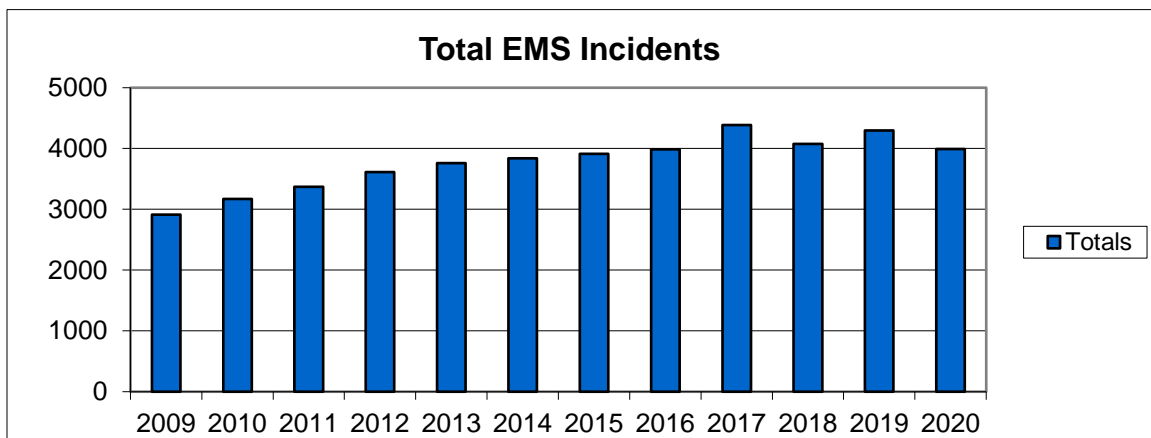
The EMS Division of the Goshen Fire Department experienced a volatile year of highs and lows. We saw the unplanned retirement of Asst. Chief Merv Miller. For several months Lt. Courtney Snyder and Captain Kit Castetter performed the many roles of Asst. Chief Miller.

Sergeants Jon Weisaupt, Andrew Priem and Lucas Mason helped in many ways to keep the EMS Division running including adapting to new training methods, being a resource for our paramedics and leading the way through the new operational guidelines.

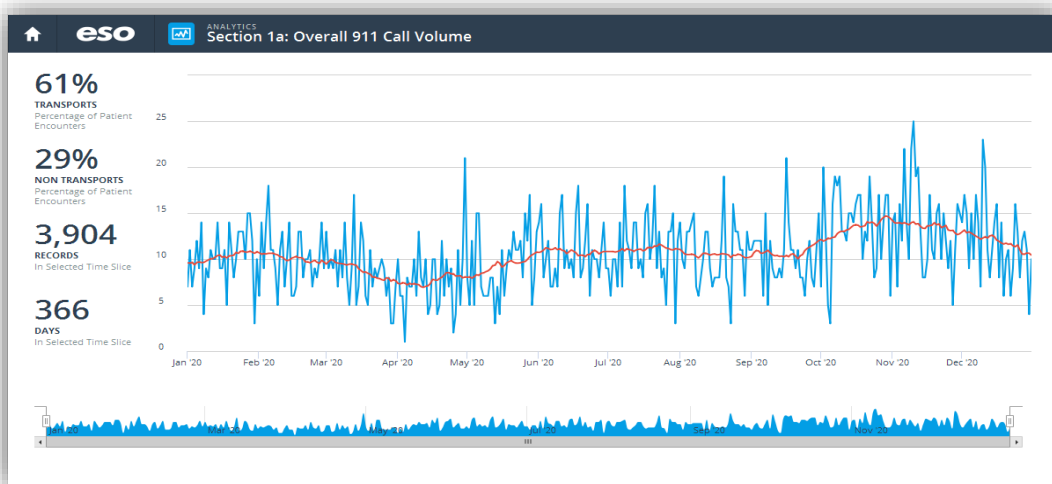
The COVID-19 pandemic created many challenges in providing care to patients. Personal protection and ambulance cleaning guidelines were established to limit exposure from infected patients. Lt. Shane McKerchie was able to keep us supplied with personal protective equipment and cleaning agents. This became a challenging mission as these items became scarce throughout the year and procurement became difficult.

The department created a COVID-19 Task Force to oversee resource allocation and procedures. Their efforts were evident in the minimal exposure and quarantining of our own personnel compared to surrounding departments who experienced personnel and equipment shortages throughout the year.

The EMS Division saw paramedics, Matt Whitford and Lt. Phil Schrock step back from active status and the addition of new paramedics, Devan Garcia and Matt White.



The total number of incidents was lower than last year and our number of patient contacts declined by 1.9%. Of 3,893 patient contacts, 268 tested positive for COVID-19 which is 6.9%.



Our daily call average remained lower in the first half of the year and increased in the second half. A spike in our number of daily calls can be seen at the end of October into November.



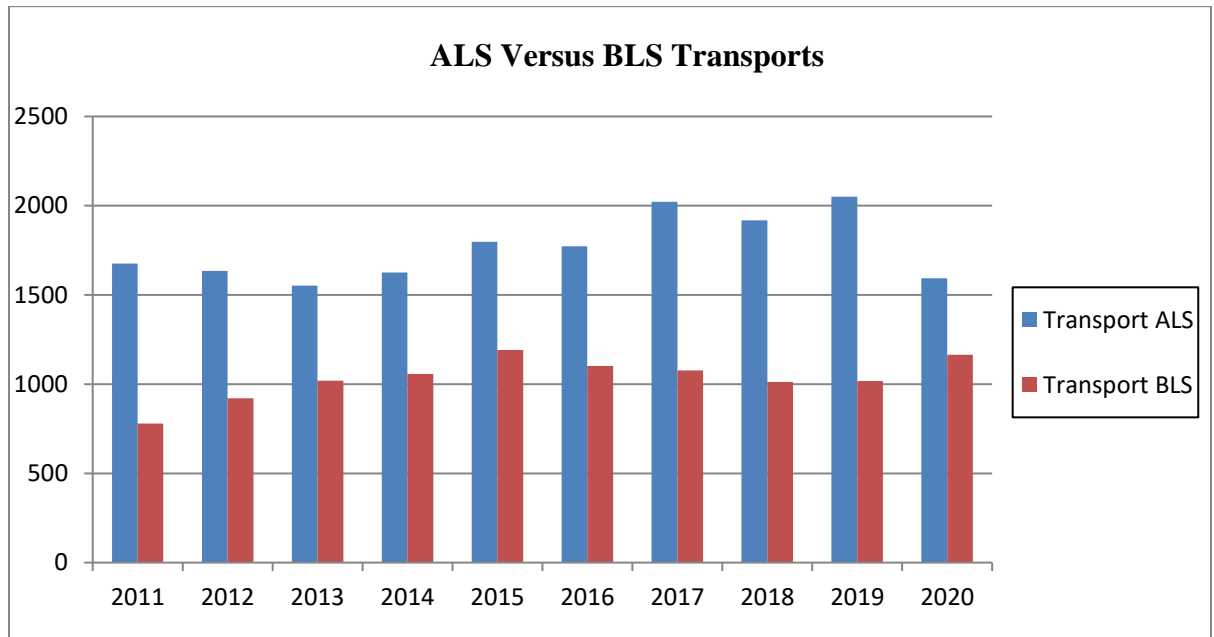
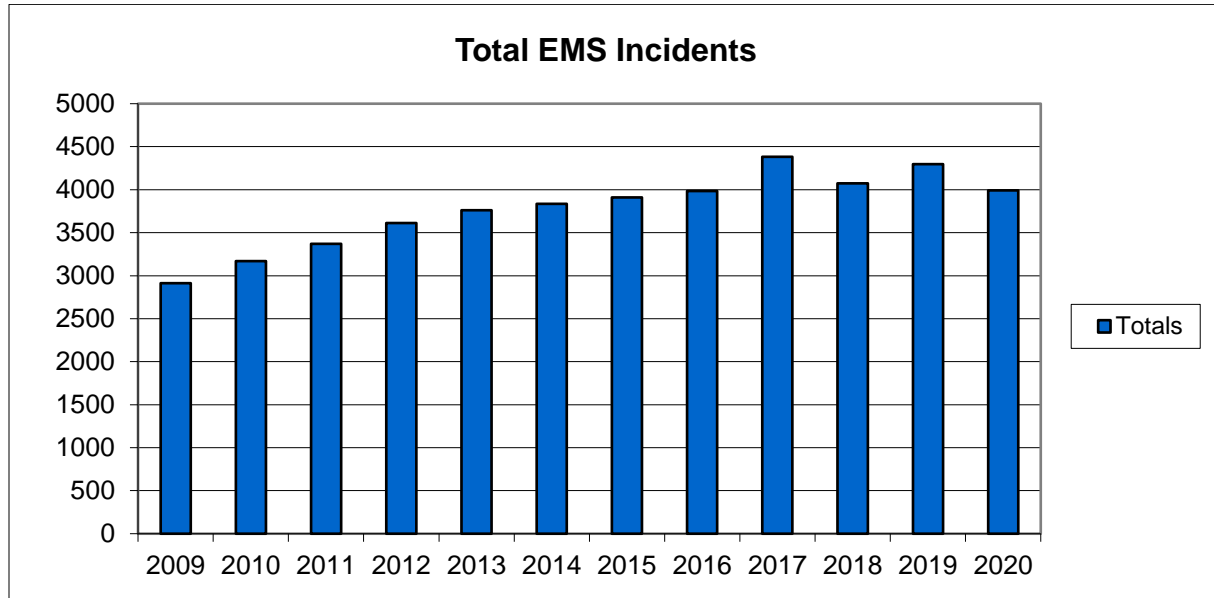
2020 saw the addition of a new Horton built ambulance to replace 924. We were also able to try out and eventually purchase 3 – Lucas 3 automated CPR devices.

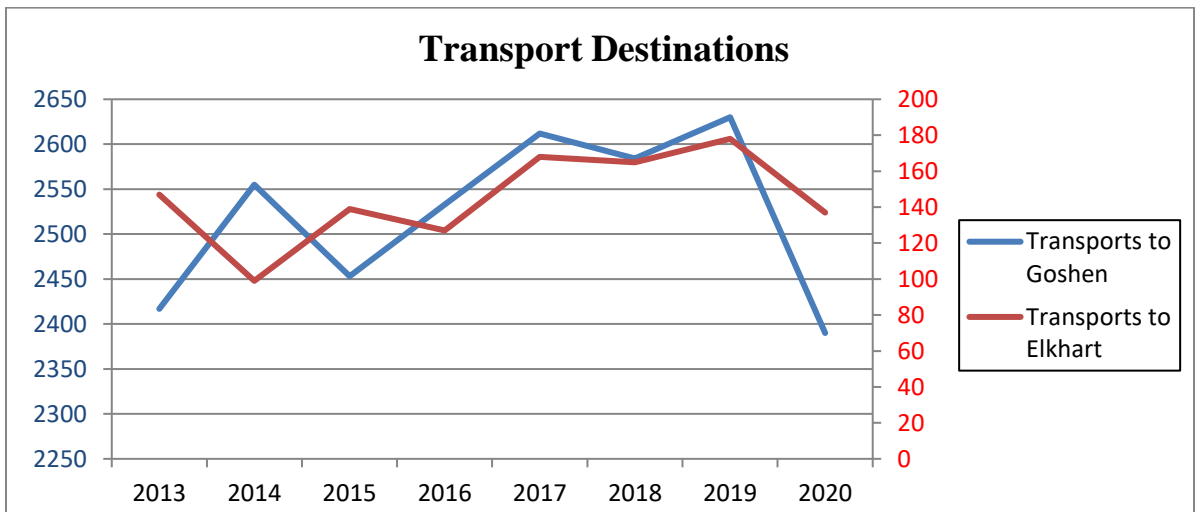
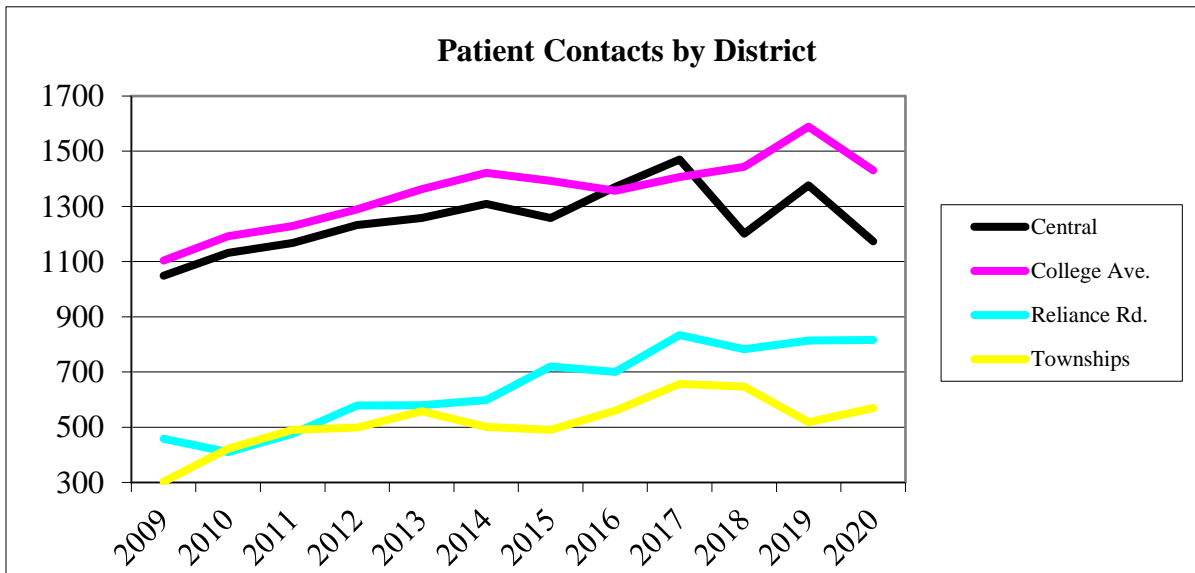
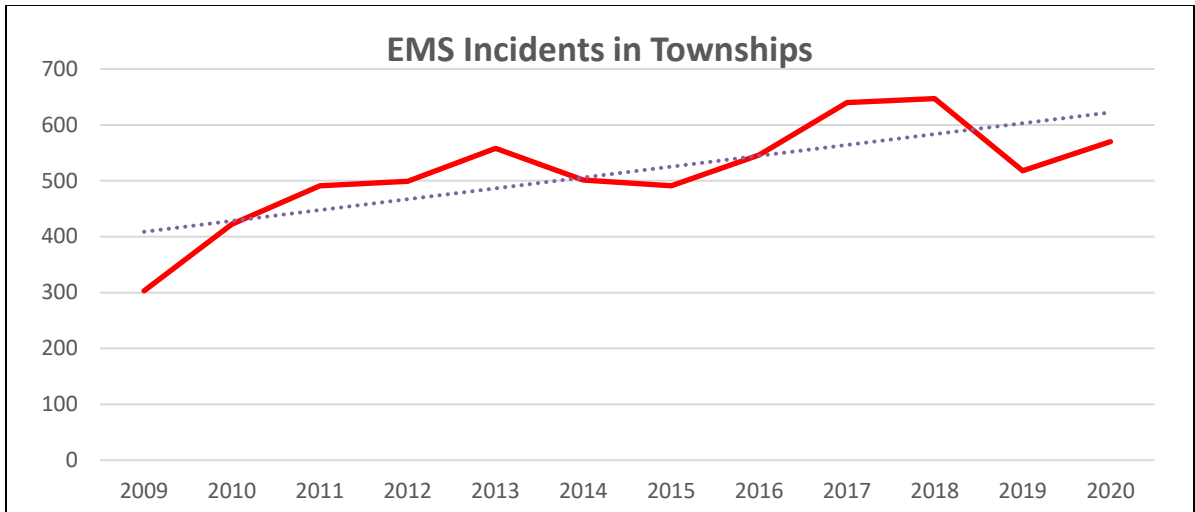
Goals for 2021 include replacing another ambulance and retaining 2 reserve ambulances for special events and overflow days/pandemics. One of the ways we want to improve training is to increase our critical decision-making skills with complex scenarios while integrating Fire/Rescue personnel in realistic scenes. Our surface Pros will need to be phased out and replaced with new hardware. We want to facilitate obtaining face sheets by utilizing a fax server service. We are investigating ventilators and high-fidelity training mannequins.



In 2020, the department had 3893 patient contacts, which is a decrease of 77 or 2%. The table and chart below show total patient contacts, total of advance life support vs. basic life support transports and transport destinations.

	2014	2015	2016	2017	2018	2019	2020
<b>Total Patient Contacts</b>	3709	3862	3768	4056	3856	3970	3893







➤ **Training** – *Anthony Powell, Assistant Chief of Training*

The Goshen City Fire Department Training Division is proud to serve the Goshen Community, other City Departments, surrounding area fire departments, and the members of Goshen Fire Department. We strive to provide new age training that is relevant to the science of today's fire and emergency services. Our Primary goal is to meet the needs of the Goshen Community and its surrounding area.

In order to accomplish the above goals Goshen Fire Department uses two (2) phrases "Semper Paratus" which is a Latin phrase, meaning "Always Ready". Another phrase used is "A Place for All to Train". The Training Division uses this to let everyone know that all are welcome at the Goshen City Fire Training Center.

In 2020 a total of 7,412 personnel hours was accumulated. As we all know we were forced to live by a new standard in 2020 which attributed to a decline in training hours, however with the addition of our training facility we were able to train in smaller groups together. This allowed us to obtain over the required amount of training hours per / person / year while also adhering to the orders of COVID. ISO requires 18 hours / person / year at a training facility. Goshen Fire Department was able to obtain 18.59 hours / person / year during a pandemic. This was truly an amazing effort by all of GFD personnel.

As we stated last year Leadership and Teamwork is an essential part of a Fire Department. Last year we put increased focus on training for the future. Our primary focus of this training is to make sure our Fire and EMS Officers have the tools, knowledge, and confidence to lead in our organization. We feel over the last year the work put into fostering the next generation of leaders at Goshen Fire Department has

begun to see the fruits of its labor. We have a great group of future leaders coming as we had 18 individual's sign-up and test for the 2021 promotional year.

## **2020 Accomplishments**

### **Post-Traumatic Stress**

2020 was a stressful year for all Emergency Services across the United States and the World. It was met with many new challenges. With these challenges comes new stress levels.

### **School Safety Partnerships**

In 2020 the Fire Department trained with Goshen Police Department and Goshen Community Schools on the third annual "Active Assailant Drill" to refine a response plan to active assailant incidents. The 2020 drill was held at Goshen High School. This drill was completed on a teacher work day and all GCS staff participated or watched the drill. The Rescue Task Force (RTF) model was utilized, which is a specific fire department role for entering the hot zone to assess, treat, and move victims of these tragic events. The department conducted several training concepts, movement formations, triage, and patient removal to safety in the drill. Trainings were used to integrate Goshen Police and Fire Departments as one cohesive unit. A full-scale active assailant drill was conducted at Goshen High School on March 11<sup>th</sup>, 2020. We utilized the Moulage Medic again to apply Hollywood style make-up on our victims. This allowed for Paramedics, EMT's, and Police Officers to have a realistic training scenario and react appropriately. After this drill and the feedback received we determined that in the event of this type of tragic incident the City of Goshen is more prepared than we were in 2019. The combined cross training of our two departments and Goshen Community Schools provided opportunity to practice unified command. Combined training scenarios will continue in 2020 with another drill planned for March 11<sup>th</sup> 2020.

After this Drill COVID went into full force and we were unable to meet as a Goshen School Safety Co-Op committee.

### **Community Outreach**

In 2020 members of the Training Division participated in the Elkhart County COVID-19 Command Team. The COVID Command Team worked with County Government, City Governments, Local Businesses, Homeless Community, Local Nursing Homes, Hospitals, Etc. This was a great way for Goshen Fire Department Training Division to build relationships in the County for the betterment of the Department.

## **Goshen Fire Academy**

In 2020 Goshen City Fire Department began its third Fire Academy class. We are teaching students Mandatory Firefighter, Hazmat Awareness, Hazmat Operations, Firefighter 1, and Firefighter 2. The courses are taught at the Goshen Fire Department Training Center located at 2109 Caragana Ct. These courses are taught at no cost to the City of Goshen. The materials, Instructor hours, and even facility maintenance are paid for by The State of Indiana District 2 Fire Training Council.

## **IVY Tech Partnership**

In 2019 we began our partnership with Ivy Tech Community College to teach Mandatory Firefighter, Hazmat Awareness, Hazmat Operations, Firefighter 1, and Firefighter 2. We taught Mandatory, Hazmat Awareness and Operations courses, and Firefighter throughout the Fall, Winter, and Spring of 2019 – 2020. The benefit of the partnership to the City of Goshen is that we will now have a recruitment pool that we have taught, the instructors will be paid for through Ivy Tech, and Ivy Tech will be able to apply for training prop Grants on the behalf of The City of Goshen Fire Training Center.

In the 2020 – 2021 class schedule we decided to combine the IVY Tech class with the State District 2 class to streamline our efforts. Thus far this has proven to be successful. The students get more out of a larger academy style class.

Our partnership with IVY Tech College has seen a new course in 2020. We begin Fire Officer Strategies and Tactics. This class is the next step in furthering the students' knowledge in the fire and EMS profession.

Ivy Tech purchased a Forcible entry door for Goshen Fire Department Training Center at a cost of \$7,500.00 and two high heat manikins at \$1,200.00 each. We appreciate and Thank Ivy Tech for their support.

## **Training Center**

### **Swede Flashover Chamber**

In the summer of 2020 the training Division along with the City Central Garage Department completed a renovation of our original fire behavior chamber purchased in 2004. We want to Thank the Central Garage for their continued support.

### **Roof Simulator**

In 2020 Goshen Fire Training Center saw the addition of a roof simulator prop that firefighters can use to simulate roof operations. This prop will be used to train firefighters how to properly cut a ventilation hole in a roof during firefighting operations.

**High Temperature Trainer**

The Department purchased shipping containers to construct a high temperature burn structure that can be used to simulate multiple different scenarios. This trainer will teach Goshen and surrounding area firefighters how to work in the stress of a high heat environment.

**SCBA Confidence Container**

The Department purchased a shipping container to construct a maze with different obstacles. This will be used to train firefighters in multiple different disciplines of SCBA confidence. Firefighters will enter the course with an SCBA (Self Contained Breathing Apparatus). They will be put in challenging conditions with an instructor next to them. This will build their confidence for the unfortunate event of a real emergency.

**LP Gas Simulator**

All Pro gas has donated a 500-gallon liquid propane tank to the Training Center. All Pro has run gas lines to a vehicle fire prop, dumpster fire prop, and are constructing a 500-gallon pressure tank fire simulator. We have used these new props and greatly appreciate All Pros willingness to participate in the success of The City of Goshen's Training Facility.

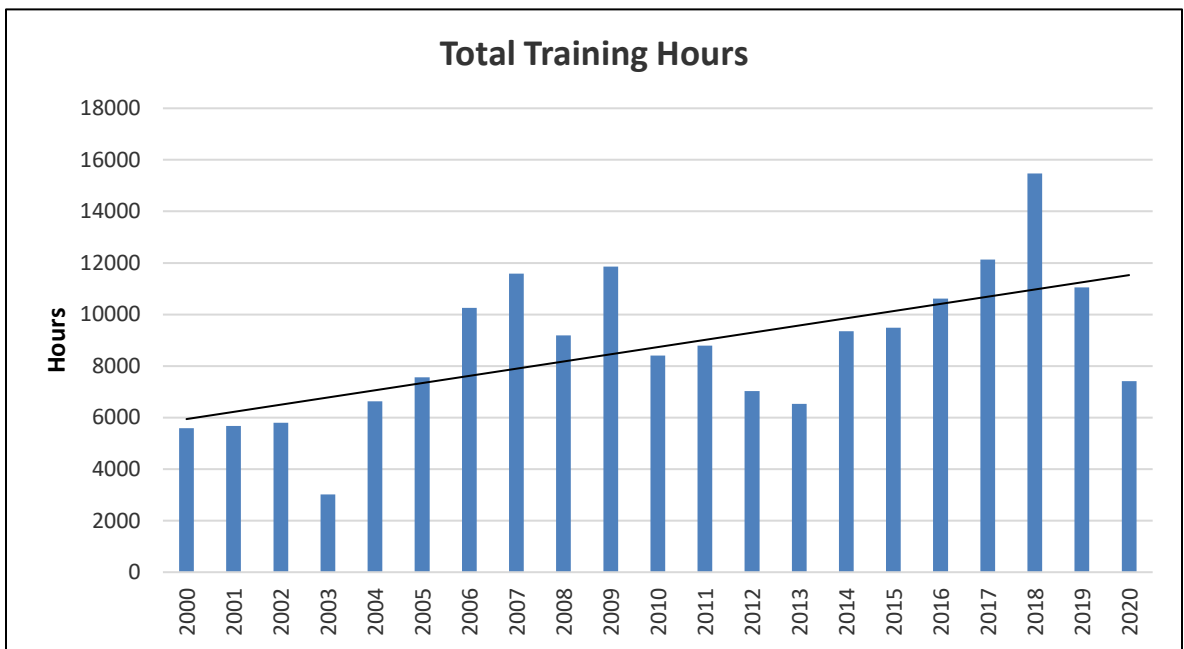
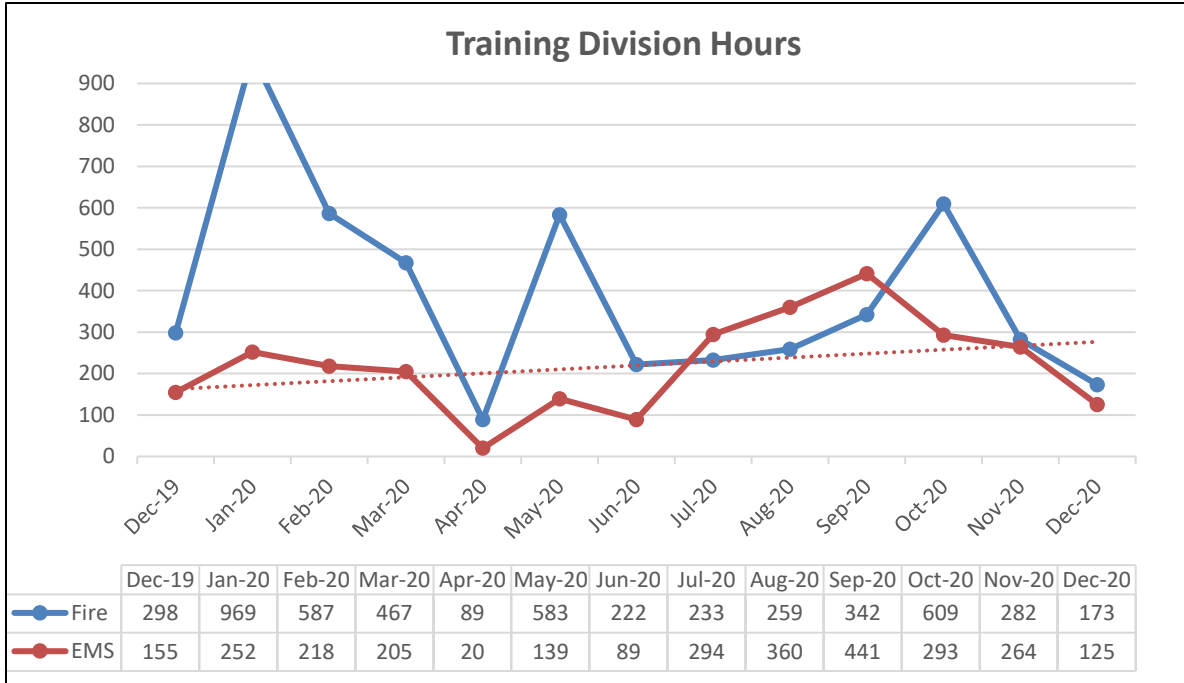
**2021 Goals**

Our focus in 2021 will be on continuing to teach new firefighters, continue working toward a 3-bedroom Education house to train children on fire safety and how to escape the home in an emergency. We will continue to work well with Goshen PD and surrounding Fire and EMS Departments. We will continue to work toward a Peer Support program that includes a retired member, junior member, senior member, and administrative staff. 2020 will see the completion of our Propane fire props; car, dumpster, and pressure tank. We will work with Chore time Brock to attain a grain bin rescue simulator

The Training Division is looking forward to 2020 with great anticipation. Our goals are attainable and realistic and we are ready to accomplish them.

**Thank You**

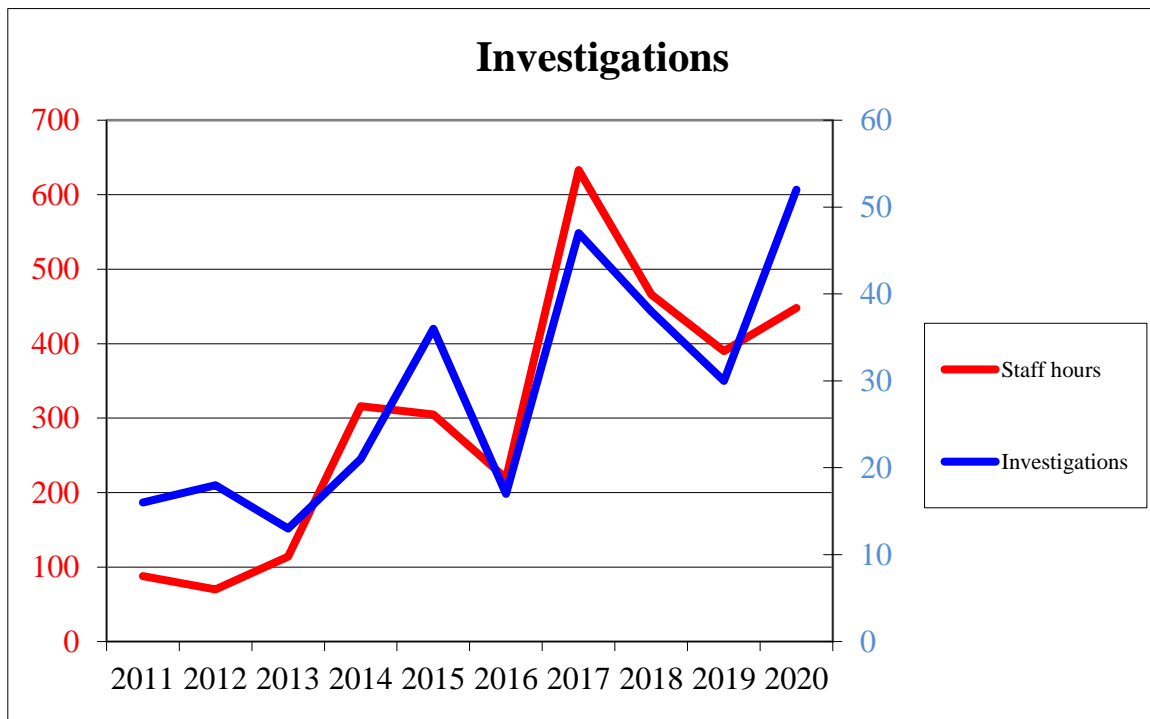
Goshen Fire Department Training Division would like to thank Thompson's Towing for time and providing vehicle donations for our training needs, All Pro Gas for donating time and materials for the Liquid Propane car fire simulator and dumpster fire simulator, Millersburg Lumber company for materials donations, Forrest River for materials donations, Maple Leaf Printing for signs, Ivy Tech Community College for continued support, Crane Composites for the Roof Simulator Foundation, Himco for the dumpster for the dumpster fire simulator. Without this continued support we would not be able to continue the quality of training we provide.





➤ **Fire Investigations** – *Chief Inspector Scott Thomas*

In 2020, the division investigated 60 fires, a 50% increase from 2019, and recorded 448 hours for an average of 7.5 hours per investigation.







➤ **Inspections** – *Chief Inspector Scott Thomas*

As we all know 2020 was a challenging year with COVID-19. The Goshen Fire Department, Fire Prevention Bureau remained hard at work ensuring public safety.

The number of random and annual fire inspections was greatly reduced this year due to businesses being temporarily closed and our reducing personnel exposure to the virus.

New construction was still busy in 2020. We still remained focused on quality plan reviews, along with designer consults via web conferences.

This was the first year for our division completing construction plan reviews digitally, using Bluebeam and Lama software. So far it is working well.

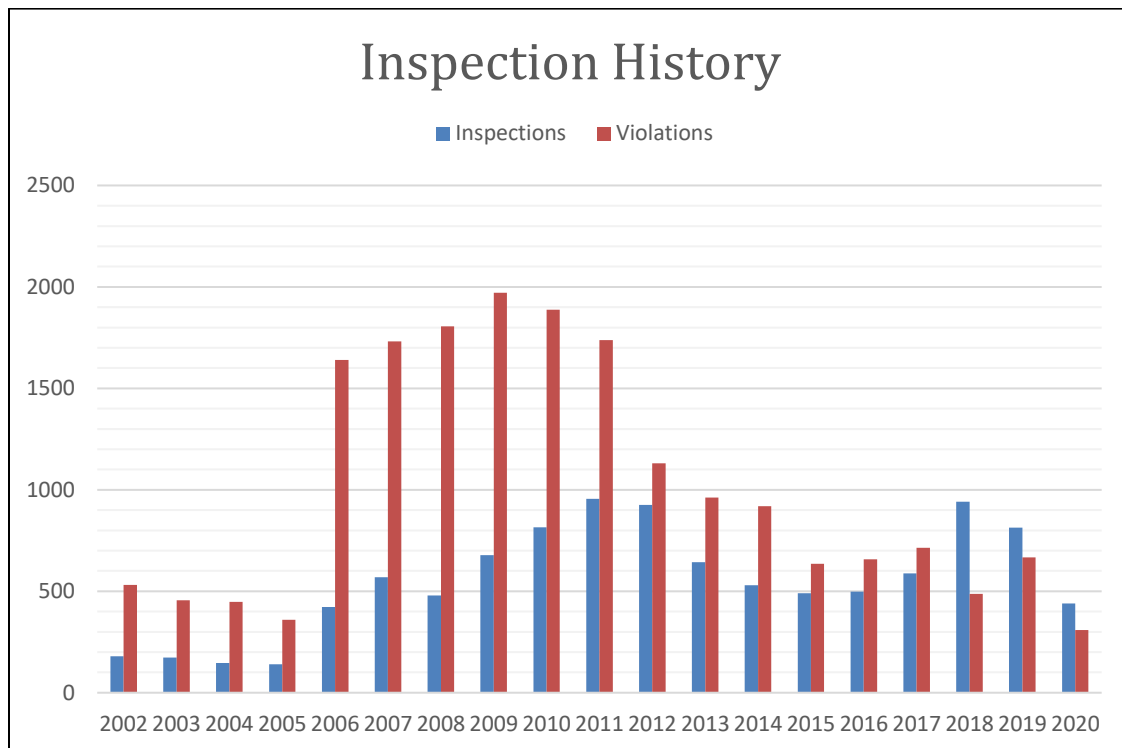
This year we added Sargent John Evans as a new fire inspector. Inspector Evans has recently completed all of his state of Indiana Fire Inspector classes successfully!

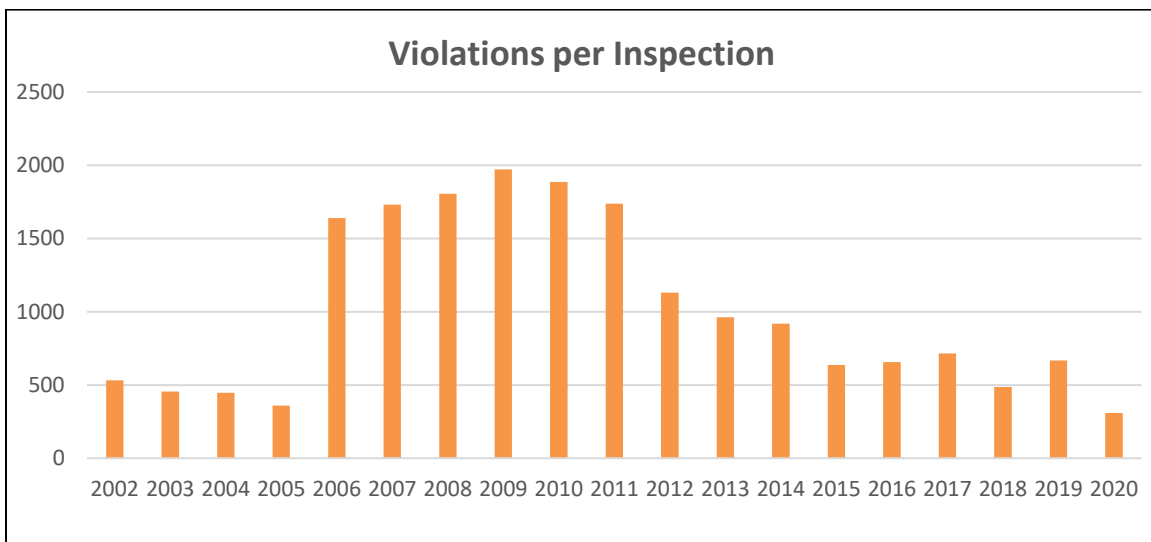
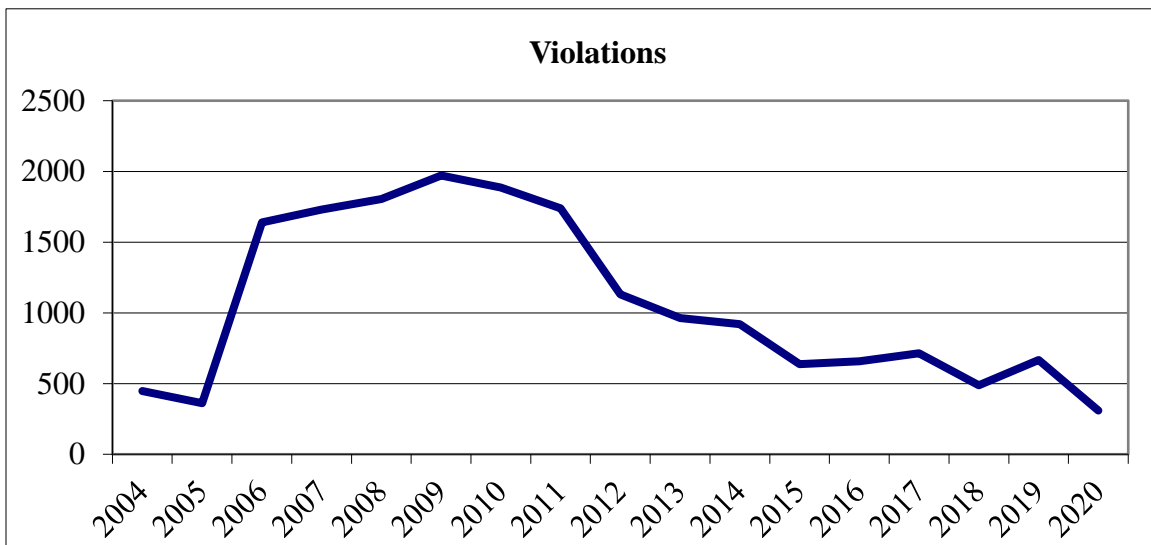
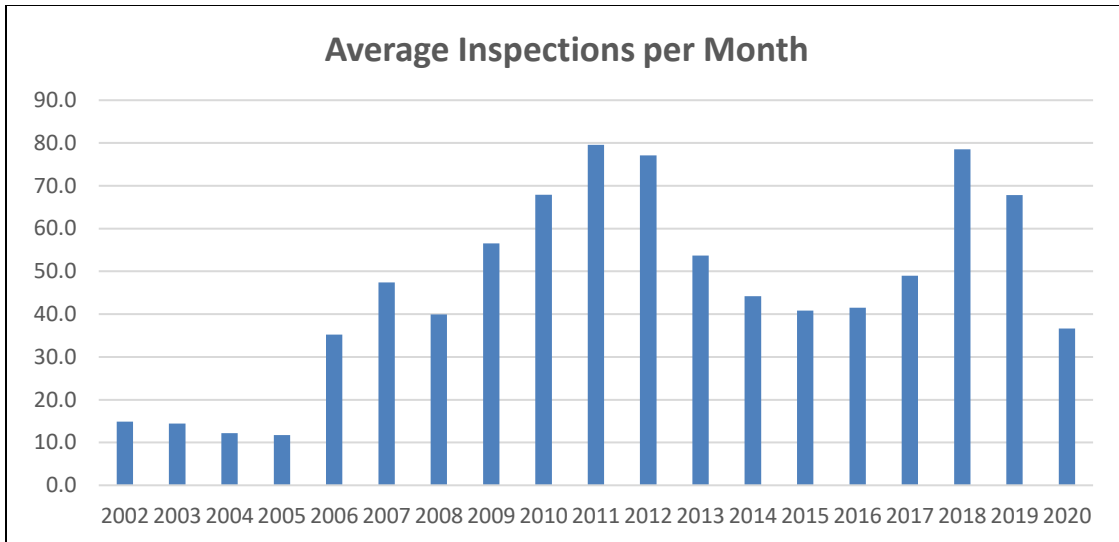
Inspector Evans will now begin his State Fire Investigator classes in February 2021. We are glad to have John join our team in the Fire Prevention Bureau.

As many know Goshen Fire Department, Fire Prevention Bureau also conducts fire investigations in the City of Goshen and neighboring communities, when requested through mutual aid. Our Investigators and Inspectors attend many education classes to keep up with the never-ending changes in technology, codes and criminal/civil case law.

I am proud of my team for their dedication and professionalism to keep our community safe and informed.

	2014	2015	2016	2017	2018	2019	2020
<b>Inspections</b>	530	490	498	588	942	814	502
<b>Violations</b>	919	636	657	715	487	667	366
<b>Violations per Inspection</b>	1.7	1.3	1.3	1.2	0.5	1.2	1.4
<b>Average Inspections per month</b>	44.2	40.8	41.5	49	78.5	68	42







### ➤ **Fire Prevention/Education**

#### *Private Lucas Mason Public Education Coordinator*

COVID-19 changed how most aspects of business and life were conducted in 2020. The work of the Fire Prevention division was no different. Our goal is to go into the community to teach people about fire safety. Being able to interact with the general public was something that had to be put on hold for much of the year.

Unfortunately, we were not able to conduct our fire extinguisher trainings in 2020. We are hopeful that at some point in 2021 we will be able to start this again. It is a vital part of how the fire department helps educate residents and employees in the city.

October again brought National Fire Prevention week. Until approximately one week prior to the start we were still unsure if members would be able to go out into the schools to give presentations to students. Fire Prevention and Goshen Community Schools worked together to make a plan that would allow some form of interaction and learning for students. Our first-grade presentation was again a puppet show. We were able to perform it much like normal, with students spacing further apart for social distancing. In years past, students would then have a tour of a fire truck and ambulance. This year we chose to not include the truck tours. In a typical year every truck would have contact with students and every department member on shift would as well. Leaving the trucks out helped limit any possible exposure to just the three Fire Prevention

personnel. Third grade presentations for home exit drills were also done like years past, the only difference being more presentations. Instead of grouping multiple classes together for a presentation we visited each individual third grade classroom in the city of Goshen. While more time consuming, it was a great opportunity to interact with smaller groups of kids. In total, we were able to talk to almost 800 Goshen students.

In 2021 we look forward to being able to pick up where we left off in 2019. Increasing community trainings and trying new and different ways to engage with the schools.

### ➤ **Human Resources**

As of December 31, 2020, the department is staffed with 59 sworn personnel, 1 civilian fire chief, 1 administrative assistant, and 2 civilian chaplains.

### **Change in Rank**

<b>Promotions of 2020</b>	
Thibodeaux, Tyler	Promoted to Private First Class on February 12th
Lechlitner, Davis	Promoted to Private First Class on April 15th
Erb, Jerod	Promoted to Fire Captain on May 6th
Klopfenstein, Zach	Promoted to Fire Sergeant May 6th
Linn, Patrick	Promoted to Fire Lieutenant on May 6th
Hamby, Michael	Promoted to Private First Class on July 8th
White, Matthew	Promoted to Private First Class on August 19th
Evans, John	Promoted to Fire Inspector II on August 21st
Mason, Lucas	Promoted to Fire sergeant on August 21st
Wickey, Lucas	Promoted to Private First Class on November 4th
Linn, Patrick	Promoted to Fire Captain on November 13th
Nethercutt, Bruce	Promoted to Assistant Chief of EMS on November 13th
Peak, Travis	Promoted to Fire Lieutenant on November 13th
Priem, Andrew	Promoted to Fire Sergeant on November 13th









## Retirements / Separations

Separations and Retirements	
Teall, Richard Captain	Retired with Disability on May 5th





## Appointments

New Hires	
Stevens, Charles	Hired on January 14th
Peisker, Adam	Hired on September 1st

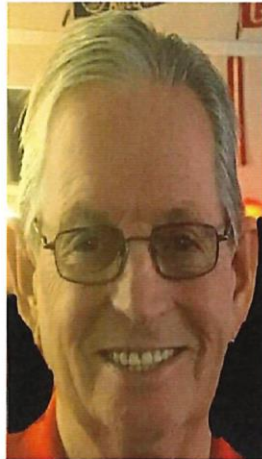


## Miscellaneous Photo





# In Memoriam



## Jerry Roy Hartsough

June 20, 1948 - June 17, 2020

Jerry Roy Hartsough, 71, of Charlotte, North Carolina, passed away Wednesday, June 17, 2020, while visiting friends in Hayesville, North Carolina. Jerry was a native of Goshen, Indiana.

Jerry served in the U.S. Army and was a Vietnam War veteran. He had worked as captain for the Goshen Fire Department and retired after 20 years of service.

Jerry worked as a painter throughout his life and continued to do so following his retirement. He moved to Charlotte in 2001. Jerry enjoyed being outside working in his yard, fishing, keeping in touch with his retired firefighters, and spending time with family.

Jerry was the son of the late Jacob Leroy and Shirley Long Hartsough. He was also preceded in death by his wife, Arlene Elizabeth Hartsough.

Jerry is survived by two sons, Jason Hartsough, Clearwater, Florida, and Nicolas (Denise) Lievano, Fort Mill, South Carolina; two daughters, Jami (Kent) Schooley, Livonia, Michigan, and Elizabeth Lievano, Charlotte, North Carolina; a brother, Joe Hartsough, Goshen; and six grandchildren, Bradley, Timothy, Nicolas, Hannah, Lucas and Skylar.

A Celebration of Life Cookout will be held from 1 to 4 p.m. Sunday, July 26, at the Goshen V.F.W., 1201 W. Pike St., Goshen, IN 46526.

In lieu of flowers, the family requests memorials be made to the Goshen Fire Department for the Public Education Fund, 209 N. Third St., Goshen, IN 46526.



## Obituary for Arlene Hartsough

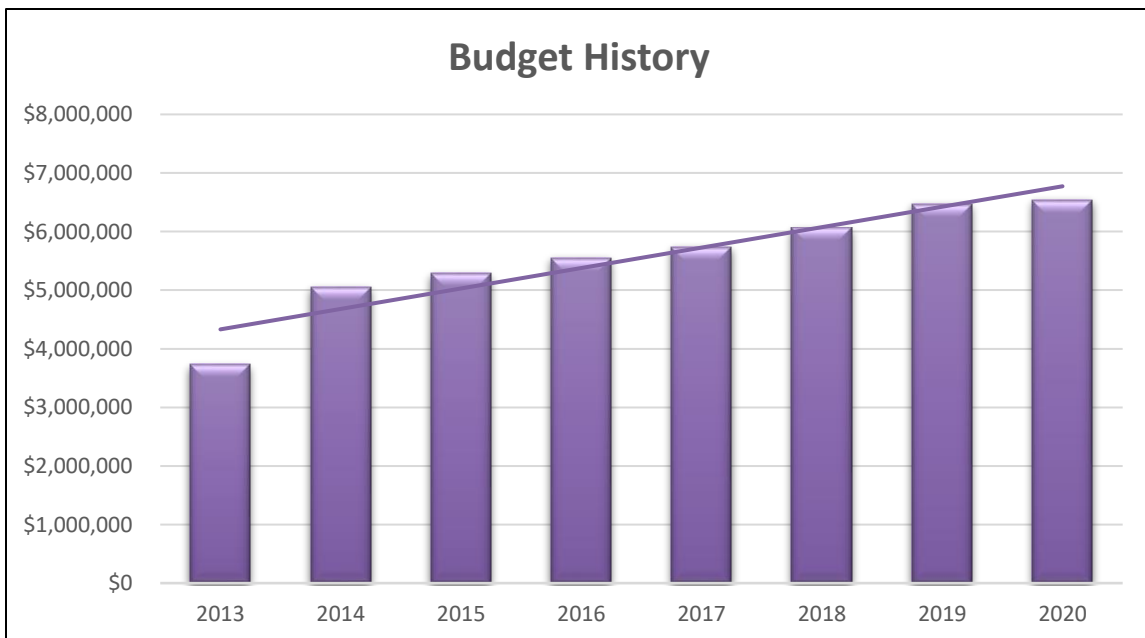
It is with great sadness that the family of Arlene Elizabeth Hartsough, 69, of Charlotte, NC, announce her passing on February 27, 2020, from a difficult battle with cancer. She was born on June 4, 1950 in Canada to Elmer and Mildred Bechtel.

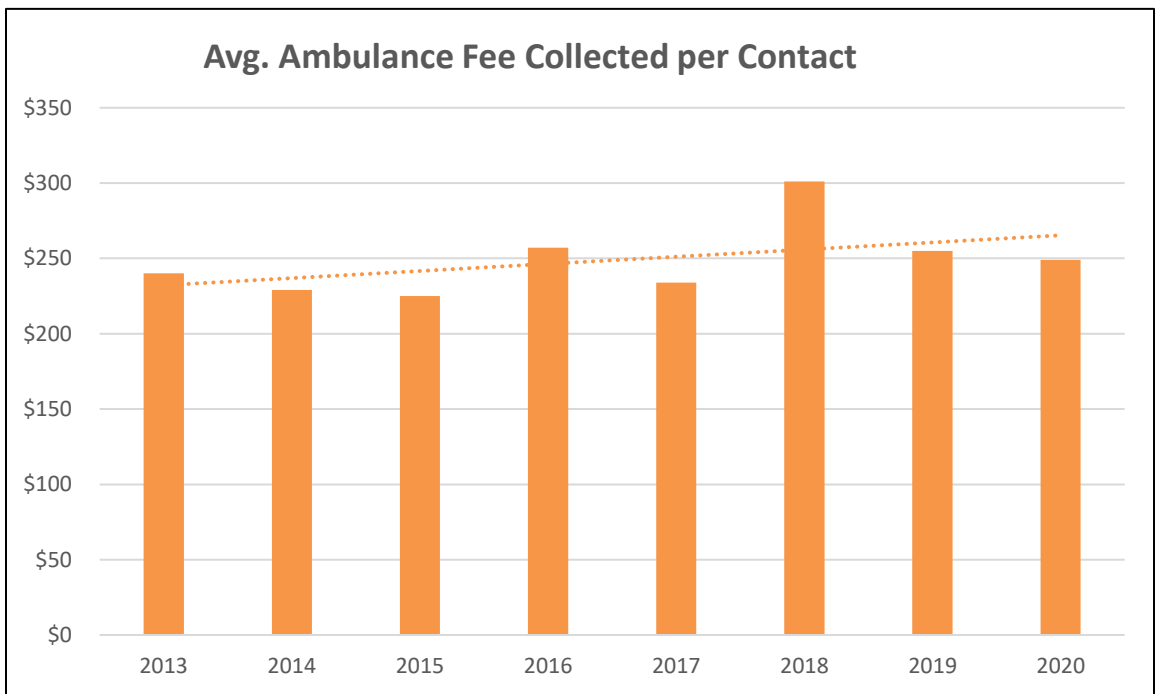
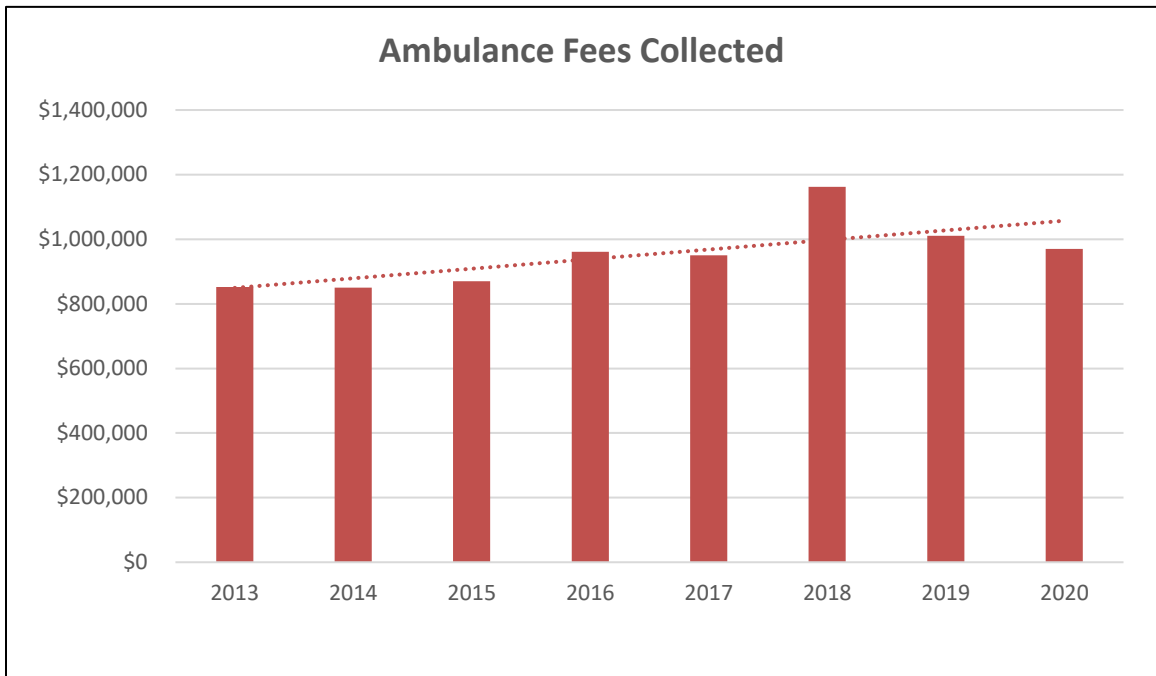
She is survived by her husband, Jerry Hartsough; sons, Nicolas Lievano and wife Denise of Ft. Mill, SC and Jason Hartsough and wife Kathy of Clearwater, FL; daughters, Elizabeth Lievano of Charlotte and Jami Schooley and husband Kent of Livonia, MI; siblings, Pauline Graff and husband Doug, Melva Sanders and Eva Miller; and 6 grandchildren: Bradley, Timothy, Nicolas Robert, Hannah, Lucas and Skylar; as well as her sister-in-law, Pat. Her brother Jay preceded her in death.

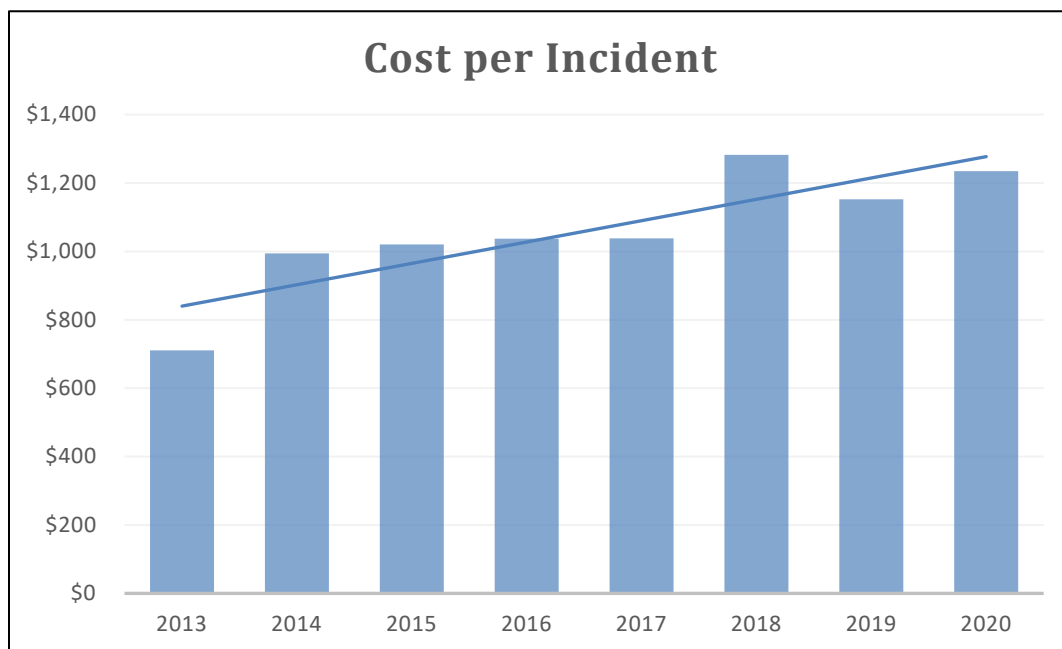
➤ **Budget**

	2018	2019	2020
<b>Budget</b>	\$6,062,620	\$6,469,793	\$6,539,537
<b>Ambulance Fees Collected</b>	\$1,161,776	\$1,010,425	\$970,397
<b>Budget (minus) Ambulance Fees</b>	\$5,946,444	\$5,459,368	\$5,569,140
<b>Avg. Ambulance Fee Collected per Contact</b>	\$301	\$255	\$249
<b>Cost per Incident</b>	\$1,282	\$1,152	\$1,235

**\*2020 includes all cost of the Department. Previous years did not include pension, insurance, social security and Medicare.**







➤ **Summary**

This report conveys the activities of the department for 2020. Additional data may be available upon request.

*Dan Sink*

Chief of the Department