



Dustin K. Sailor, P.E., Director of Public Works
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February 10, 2023

Frontier Communications
2401 South Bend Avenue
South Bend, IN 46637

Attention: Robin Branson, email: robin.n.branson@ftr.com
Todd Payne, email: todd.payne@ftr.com
Joseph Sarll, email: joseph.a.sarll@ftr.com

Surf Communication
228 Waterfall Drive
Elkhart, IN 46516

Attention: Gene Crusie, email: gene@surfbroadband.com
Pat McCauley, email: pmccauley@surfbroadband.com

**RE: INVITATION TO A PUBLIC DISCUSSION REGARDING FIBER INSTALLATION IN GOSHEN,
IN (JN: STREETS)**

Dear Fiber Providers:

The Goshen Community has seen a significant amount of fiber communication conduit and appurtenances installed over the last three years. Installations by Frontier and Surf are reaching a point of saturation, where overlap between the two service providers is occurring. With this service overlap, City offices are fielding questions about the need for service duplication and inquiries about restricting access to the public right-of-way. This week (February 6, 2023), residents in the historic neighborhood around the hospital received fliers from both Frontier and Surf highlighting, they were bringing fiber into the neighborhood in the coming months. Residents have voiced concerns about enduring a summer of construction chaos.

To help get in front of the message before the 2023 construction season begins, Frontier and Surf, the two most active fiber companies in Goshen currently, are invited to send a company representative to the City of Goshen's City Council Meeting on March 6, 2023, at 6:00 pm in the Council Chamber at 111 E. Jefferson Street, Goshen.

At the meeting, the City anticipates reviewing municipal code about appropriate uses of the right-of-way, discussing the impacts observed over the last several years from right-of-way damage, utility cross bores, construction cleanliness, and construction work occurring outside the public right-of-way or easements. The discussion on private utility work will close with the utility companies having an opportunity to highlight their company's project timeline and goals, permitting experience, project management strategy, and approach to community outreach and conflict resolution. With each agenda item, the public has the opportunity to provide 3-minutes of comment. We anticipate there will be public at this meeting to provide their firsthand experiences.

Mayor Jeremy Stutsman and the Goshen City Council are hopeful you will take this offer and send a knowledgeable representative about your company's business model so good dialogue can occur.

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Sincerely,

CITY OF GOSHEN

A handwritten signature in black ink that reads "Dustin K. Sailor". The signature is written in a cursive, slightly slanted style.

Dustin K. Sailor, P.E., CPESC
Director of Public Works & Utilities

cc: Mayor Jeremy Stutsman
Clerk-Treasurer Richard Aguirre
Goshen City Council
Josh Corwin, City Engineer