



## Communications Department

### CITY OF GOSHEN

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## GOSHEN UTILITY BUSINESS OFFICE TO CLOSE WALK-IN COUNTER

In taking reasonable steps to ensure public services are not interrupted, as well as protecting the health of City employees, effective March 19, 2020, the Goshen Utility Business Office, 203 S. 5th St., will be closing their walk-up counter to the public until further notice.

During this time, their phone lines will be answered from 8 a.m. to 5 p.m. to assist customers. All water & sewer payments will still be accepted and can be mailed, paid online at [www.paygov.us](http://www.paygov.us), or deposited into the drop box located in the alley behind the Police Department—Cash payments will be accepted within the drop box at the customers' discretion.

The public may continue to contact the utility business office by phone at 533.9399 or email [watersewer@goshencity.com](mailto:watersewer@goshencity.com) during normal business hours of 8 a.m. to 5 p.m. The office will continue to offer services to members of the public, though some services may be restricted or delayed.